



# WATCH TOWER

BIBLE AND TRACT SOCIETY OF IRELAND

REGISTERED OFFICE: WATCH TOWER HOUSE, BLACKDITCH, NEWCASTLE, CO. WICKLOW, A63 RF61

TELEPHONE 01 901 0390

March 13, 2020

TO ALL BODIES OF ELDERS

Re: Meeting Conferencing Services—Update

Dear Brothers:

We are writing to provide an update regarding conferencing services provided by the organization for use during congregation meetings.

The branch office is taking steps to standardize the services used to connect house bound publishers to congregation meetings. Effective immediately, the conferencing service known as KHCONF will be provided directly by the branch office. Further details will be provided regarding how congregations can contribute toward this arrangement in due course.

Congregations who have a need for conferencing services should utilize KHCONF. These consolidated arrangements will result in significant savings for congregations and the organization. Congregations who currently subscribe to KHCONF will continue to use the same connection information. In view of this, any congregations presently using alternative conferencing services for congregation meetings should seek to transfer to use KHCONF at the earliest opportunity.

Please submit any questions, technical support requests, and new service requests to [KHCONF.GB@bethel.jw.org](mailto:KHCONF.GB@bethel.jw.org) using jw.org e-mail.

To the extent possible, publishers benefitting from this provision should be encouraged to connect to meetings using the KHCONF app on their computer or mobile device. It may be necessary to assist publishers in using the app. This method will result in additional savings for the organization.

The updated KHCONF service includes the facility to video stream. Many have commented that this provision would be deeply appreciated by house bound members of the congregation. In the future, the branch office will provide further direction regarding the use of this facility, GDPR policy, and recommended equipment. In the interim, we trust that this information will prove helpful and thank you for your support of this new arrangement.

Please be assured of our warm Christian love and best wishes.

Your brothers,

*Watch Tower B. & T. Society*  
OF IRELAND