

Christian Congregation of Jehovah's Witnesses



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December 12, 2014

TO ALL BODIES OF ELDERS

Re: Experienced local jw.org users available

Dear Brothers:

Paragraph 3 of the letter to all bodies of elders dated July 12, 2014, regarding use of jw.org states: **“Providing assistance:** One of the local domain administrators should confirm that all users in the domain know how to use the roles they have been given. He or a brother assigned by him should provide personal assistance as needed in setting up accounts and answering questions with regard to use of the various jw.org features. Please encourage all users to consult the online help text or an experienced local user. If an elder has questions that cannot be answered by a local brother, he may call the branch office for assistance.”

To make experienced local users available to you, the branch office has trained more than 300 brothers. The attached file contains the list of trained brothers who can help you in setting up accounts and answering questions with regard to the use of the various jw.org features. Before calling the branch office for assistance on jw.org matters, we recommend that you first contact any of these brothers closer to you. If your problem is not resolved, feel free to contact the branch office.

Depending on the need, your circuit overseer may also ask some of these brothers in your circuit to give training to bodies of elders who need help to create an account and use various features of jw.org. We hope that with hundreds of experienced users closer to you, getting help on the use of jw.org will be much easier.

We send you our warm Christian love and best wishes.

Your brothers,

*Christian Congregation
of Jehovah's Witnesses*

c: Circuit Overseers

Computer Help Desk