

Christian Congregation of Jehovah's Witnesses



The Ridgeway, London, NW7 1RN Telephone: 020 8906 2211

COA:COC February 10, 2014

TO ALL BODIES OF ELDERS

Re: Convention and assembly coach travel arrangements

Dear Brothers:

The branch office has organized a preferred supplier arrangement for coach travel to district conventions, special assembly days and circuit assemblies. Full details are now posted under the *Supplier Arrangements* section of the jw.org website.

These arrangements are being made to try to improve the service of coach companies to the congregations. We hope to minimize problems caused by broken-down vehicles, coaches not arriving on time, or at all, discourteous drivers, unclean and poorly maintained coaches and poor service.

Two coach companies have been selected, as it was found that although some quoted prices are similar, others vary significantly depending on location and distances travelled.

Various factors were taken into account when selecting these companies. Although pricing is important, sometimes low pricing can mean low quality. Other factors included the ability to handle many coaches across the country for the same convention series, level of service, account management, ease of booking and adequate service support. If your congregation needs to use a coach, we would like you to consider the option of using these companies as soon as possible.

For congregations attending the following convention and assembly locations, it is preferred that you book with First Travel.

- Dublin, Glasgow, Leeds, Liverpool, Manchester, Newcastle, Sheffield
- East Pennine Assembly Hall, Livingston multiple-auditorium Kingdom Hall, Manchester Assembly Hall

For congregations attending the following conventions, it is preferred that you use Kings Ferry.

- Birmingham, Cardiff, Coventry, London (Excel), London (Twickenham)
- Bristol Assembly Hall, Dudley Assembly Hall, North London Assembly Hall, Plymouth multiple-auditorium Kingdom Hall, Surrey Assembly Hall

For all other assemblies north of and including Sheffield, please use First Travel. For all other assemblies south of Sheffield, please use Kings Ferry. If you are still unsure which company to select, please choose First Travel. Of course, on occasion there may be other factors where you may determine that the alternative coach company or a local company can be used. Please note however, First Travel and Kings Ferry have both promised to try to offer price matching against your previous coach company's price.

We trust this arrangement will be of benefit throughout our branch territory for conventions and assembly coach travel. We send our warm Christian love.

Your brothers,

*Christian Congregation
of Jehovah's Witnesses*

cc: Travelling overseers
Assembly Hall Committees
Convention Committees